**Auto ID Card Issues**

* PageNames with [autoidcard] have the autoidcard issues
* If the error message mentions ID card failed, it means that an error has occurred on that page
* Check the error message for that page
* Page Visits: gives the number of times the autoid card page has been visited
* No. of errors: counts the number of errors that have led to the autoid card page error
* No. of users: counts the number of users who have encountered the autoid card error
* No. of Successful Visits: counts the number of users who have not encountered the autoid card error
* Error Rate: Total No. of Errors encountered/Total No. of visits to the page
* Feature Status: Determines the status of the feature based on the following:
  + Error Rate < 50%: autoid card feature is operational
  + Error Rate > 70%: autoid card feature is currently non-operational.

**Sample Output:**

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* Total Auto ID Card Page Visits: X(over the past 2 months)
* Total No. of Errors encountered for each site:
  + PL CSS: X
  + CLQB: Y
* No. of users who encountered the error: X
* No. of Successful Visits: X
* Feature Status: Operational / Non-operational

**Summarize the data**

* Show the number of auto id card errors and categorize them as per the above description.
* Note the count of other errors. If there is any trend or clustering in the error messages, that should be noted as well.

**Prompts:**

1. How many features are down in <app name>?
2. How are the Auto ID Card errors distributed across each category?
3. What are the common causes of Auto ID Card errors?
4. Who are the agents who encountered the Auto ID Card errors?
5. How many agents encountered the Auto ID Card errors?
6. Which agent encountered the highest number of Auto ID Card error?
7. Which agency had the highest number of Auto ID Card errors?

**Supporting Query**

SELECT SiteName, resourcepath,userId,

COUNT(\*) AS TotalAutoIdCardVisits,

SUM(CASE WHEN ErrorMessage IS NOT NULL AND ErrorMessage <> '' THEN 1 ELSE 0 END) AS TotalErrors,

SUM(CASE WHEN ErrorMessage IS NULL OR ErrorMessage = '' THEN 1 ELSE 0 END) AS TotalSuccess

FROM flattenpageviewdata

WHERE PageName = 'autoidcard'

GROUP BY SiteName, resourcepath, UserId

ORDER BY TotalErrors DESC;